



The Health Team of Jackson Hospital is committed to meeting the healthcare needs of the communities it serves. Emergency medical care is provided to everyone, regardless of ability to pay or lack of insurance.

We realize that paying for medical bills may be difficult. There are many programs available to assist you with medical expenses and ongoing medical care: Family Medicaid, Adult Medicaid, and County Assistance. Our Financial Department staff can help you determine if you are eligible for any program including our hospital-based financial assistance program.

If you are unable to pay for services rendered due to financial hardship, please complete the financial assistance application with all required information. The application is available upon request from any of our registrar or reception desk areas. Your application may be used to identify available health insurance including Medicaid, disability, victims of crime, COBRA, etc. It is important for the hospital and the patient to work together to solve payment issues.

Once we review your completed Financial Assistance Application, your obligations to us end if your annual household income is less than 201% of the current federal poverty guidelines and no additional insurance payments are expected. For Income exceeding the Federal Poverty Guidelines, a significant discount may be applied. This does not include flat rate pricing packages and cosmetic procedures. If you qualify for financial assistance, all collection may stop upon determination.

Uninsured discounts apply for elective or non-emergent tests or procedures based upon one's capacity to pay.

PLEASE NOTE: Physician Fees are billed separately from hospital bills and may not be covered under this policy. Please work directly with the physician(s) that treated you to resolve any payments issues.

A Financial Assistance member can be reached at (850) 526-2647